Archiving the Moment

saveMLAK's survey on the impact of COVID-19 for 2020-2021

Code4Lib JAPAN Conference2021 2021-09-12 saveMLAK Covid-19 Libdata Team Nobue Koyasu



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What's MLAK?



Museum Library Archive Kominkan*

*Kominkan is a unique social education facility in Japan. It has the role of a public hall and a community center. Kominkan has a library. In local council that do not have libraries, the community center library serves as the public library.

saveMLAK is a research and release project



- saveMLAK was launched in the wake of the Great East Japan Earthquake. (2011.3.11)
- saveMLAK collects information on the disaster from MLAK organizations and release it on its website.
- Anyone can join at any time.
- We have build a page on media wiki, which provides status of MLAK organaization and its impact from disaster.
- For more information, please visit the website.

https://savemlak.jp/wiki/saveMLAK

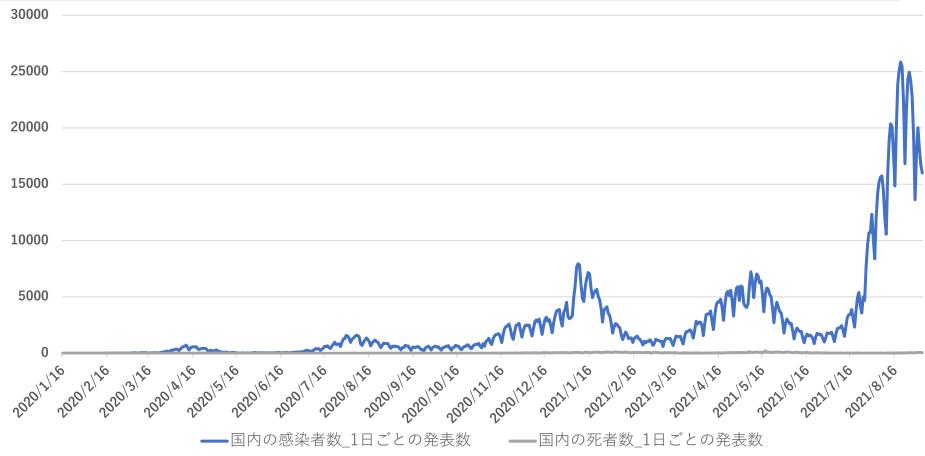
MLAK-kun

- We have an official character named MLAK-kun.
- designed by Yukino Watanabe https://kumori.info/



Number of COVID-19 patients in Japan





(data) Number of infected people in Japan (NHK summary) https://www3.nhk.or.jp/news/special/coronavirus/data-all/

Key COVID measures in Japan



 Many prefecture under "State of Emergency" or "Priority Preventative Measures"

Specifically:

- Urging people to wear masks, wash hands, and social distancing
- School closings, and apply online classes
- Requests to close office or shorten working hours
- Request to refrain from traveling to other prefectures
- Canceling, postponing, or limiting the number of participants in events and alike.
- Request to "work from home"

The Beginning of the Survey



First Survey (Initiation)

Survey of Public Library Closures in Japan by CALIL Inc., a lib-tech company. saveMLAK have taken over the survey from CALIL Inc. after meeting on April 12.

Purpose of the survey

To take and preserve snapshot of the current situation of public libraries

Survey Method



- Survey of trends in central libraries and reading facilities in local council across Japan
- 'Eyeballing' information on websites
- Whether the library is closed and whether users are allowed to enter the open stacks area
- Survey was conducted by "volunteers".
- Aggregate survey results in a Google spreadsheet
- Saving websites as evidence in WaybackMachine and Archive Today.
- Using Slack for information sharing, Zoom for meetings

Survey Items



- Start date of closure
- End date of closure
- Is website available?
- Is library OPAC available?
- No of visitors record (counted separately from services since the 10th survey)
- Status of the library (started from the 10th survey, the start and end dates of closure are counted separately)
- Library services (until the 9th survey, Visitor records were also initially counted here)
- Reason for closure (added from the 10th time)

Achievements

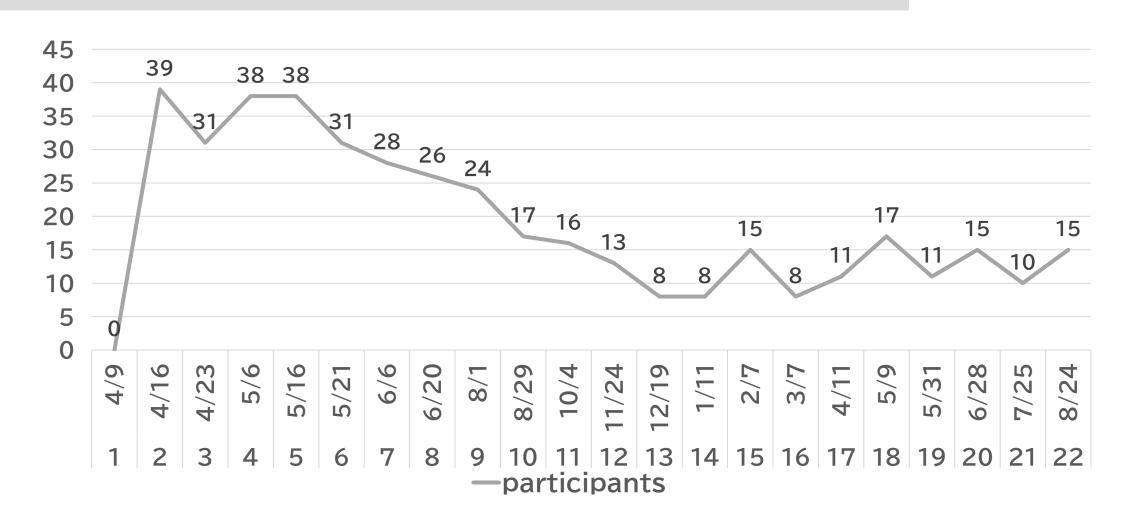


- From April 16, 2020 to August 24, 2021, 22 surveys were conducted
- Total number of participants: 340
- Total survey time: 785 hours

Conducted as a quantitative and statistical survey Results provided under Creative Commons license CCO

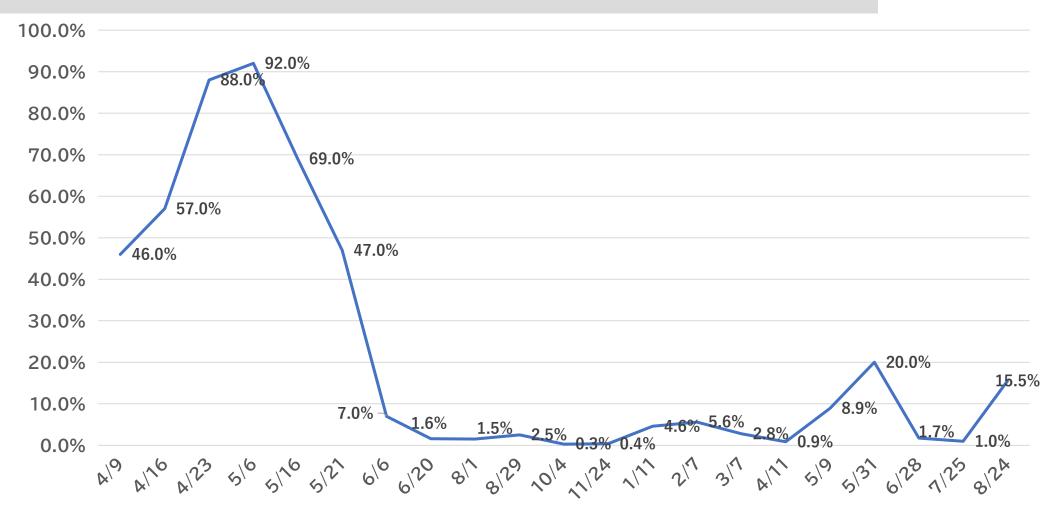
Number of survey participants





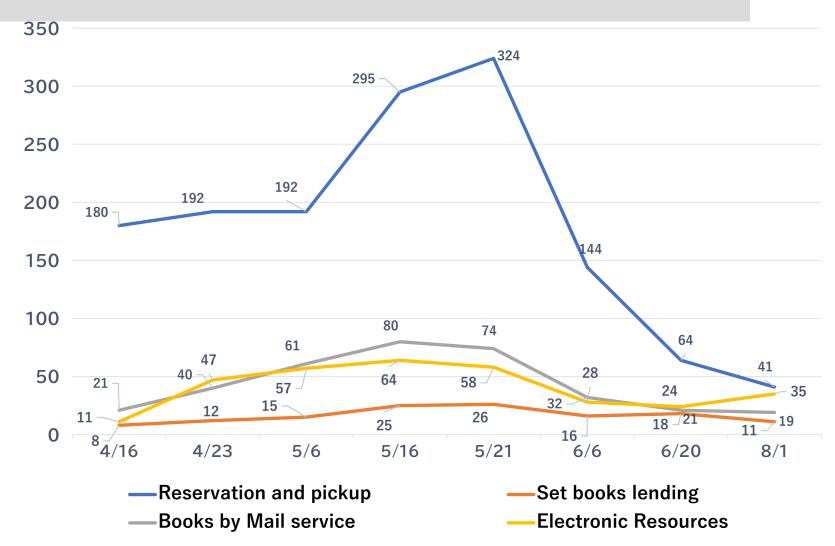
Survey results Trends in Library closing rates





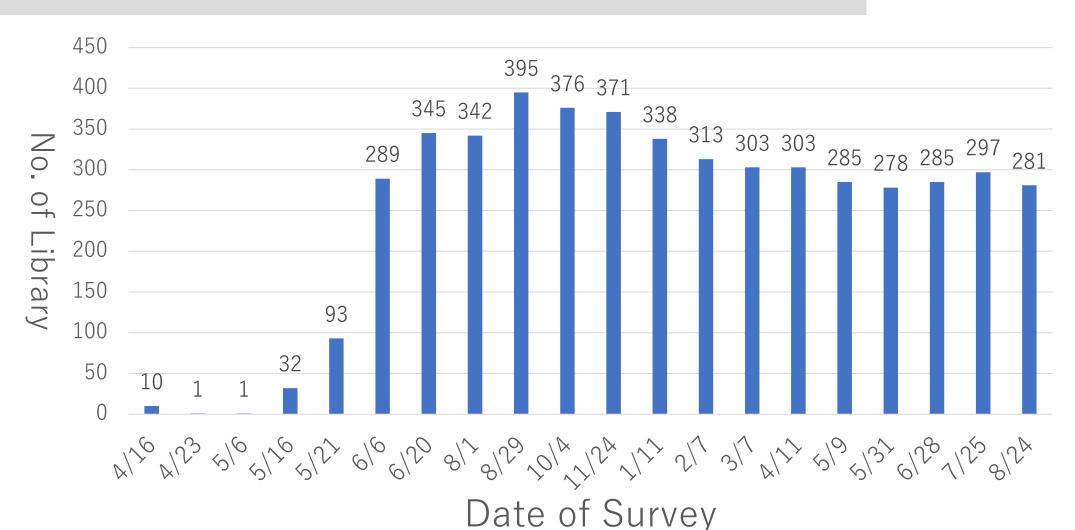
Survey results Library service





Survey results Visitor records





Challenges of the survey



- What we can see is a "trend", but not a perfect one.
- Some local council do not know if libraries exist.
- Information on the website in not perfect.
 - →Challenges in communicating library information
- Unique initiatives cannot be categorized and are likely not to be reflected in this survey.
 - →Refer to best practice sharing and press releases
- Long survey period, results in decrease of participants

Expanding the survey and collecting information



The Survey of National University Libraries

Comprehensive and continuous survey of 86 national university libraries from Feb/2020

Survey of public university libraries

Exhaustive and continuous survey of 98 public university libraries from May 30, 2021

Survey of special libraries

Special libraries that are open to the public, four times starting in July 2020

These survey information will also be posted on the saveMLAK website.

Summary



- The survey was an exhaustive and continuous survey of public libraries and other institutions throughout Japan.
- It served its purpose of "taking a snapshot of the moment." Its result was also referred in newspaper reports.
- The survey also provides a timeline of changes in libraries under the COVID-19 pandemic.
- Checking the archives may lead to more interesting analysis

What is learned from this survey and archive?



- Convergence of Covid-19
 - →Covid-19 information disappears from Library website
- Prepare for the next pandemic
- Remember Covid-19

Special thanks!



Thank you to the Covid-19 Libdata team and everyone who is participating in the saveMLAK project.

Thank you for your attention.



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